



MACHYNYYS

MONK'S ISLAND

Terms & Conditions for Dining Reservations at Fredricks.

Reservation Terms and Conditions

Thank you for choosing Fredricks for your dining experience. Please read the following terms and conditions carefully before making a reservation:

1. **Reservation Confirmation:**

- Your reservation is confirmed only when you receive a confirmation email or message from Fredricks
- Please check the details in the confirmation to ensure accuracy.

2. **Cancellation Policy:**

- If you need to cancel or modify your reservation, please do so at least 24 hours in advance.
- Late cancellations or no-shows may be subject to a cancellation fee.

3. **Group Reservations:**

- For groups larger than 5 people, a 10pp nonrefundable, nontransferable deposit will be required, Set menus for Event days will need to be pre-paid or a £10pp deposit and again are nonrefundable, nontransferable Details will be communicated during the reservation process.

4. **Special Requests:**

- We will do our best to accommodate special request such as dietary restrictions or seating preferences. Please inform us in advance.

5. **Arrival Time:**

- Please arrive on time for your reservation. We may not be able to hold your table for more than 30 minutes past the reserved time.

6. **Waiting List:**

- If the restaurant is fully booked, you may request to be placed on a waiting list. We will notify you if a table becomes available.

7. **Duration of Reservation:**

- To ensure a smooth dining experience for all guests, we may limit the duration of your reservation during peak hours.

Changes to Reservation:

- Any changes to the reservation, including the number of guests, should be communicated to the restaurant in advance.

8. **Force Majeure:**

- The restaurant reserves the right to cancel or amend reservations due to unforeseen circumstances or events beyond our control.

9. **Feedback:**

- Your feedback is valuable to us. Please feel free to share your thoughts and suggestions with our staff.

By making a reservation, you agree to abide by the above terms and conditions. Fredricks reserves the right to refuse service to anyone who violates these terms.

Thank you for choosing Fredricks. We look forward to providing you with an exceptional dining experience.